



## Common failures and solutions

|   | Fail-phenomena   | Failure causes  | solutions failure recovery  Crown running one circle in the opposite directionof the drive adapter, then it works  |  |  |  |
|---|--|---|--|--|--|--|
| 1 | Switch on, the drive adapter runs in one-way operation | Inside limit switch of motor doesn't open   |  |  |  |  |
| 2 | motor starts slowly or not work after connect power    | a. Power voltage is low     b. Wiring error     c. Overload     d. Improper installation        | a. Adjust power to rated data     b. Check circut and correct wiring connecting     c. Rated torque associated with the installation of the load     d. Re-install the motor |  |  |  |
| 3 | Motor stops suddenly after running                     | Motor stops suddenly after running  | Motor will automatically resume work after 20 minutes cooling  |  |  |  |
| 4 | Abnormal sound during roller blinds in operation       | Outer tube is too long, led the rolling shutter connects with both sides of bracket too tightly | If idler is active, propering make the tube shorter to avoid too tight status.   |  |  |  |

## DC Manual Tubular Motor Specification

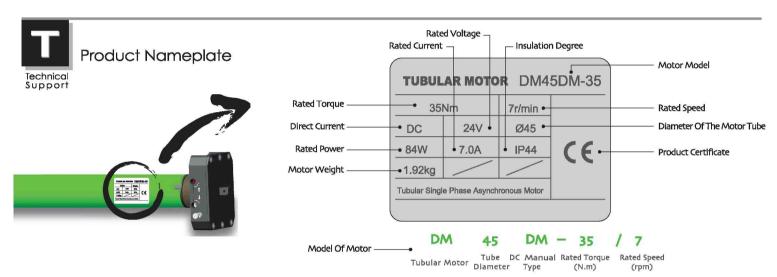
DCTUBULAR MOTOR

DM : DC Manual Mechanic Limit + Manual + DC Motor

By DM25DM DM35DM DM45DM

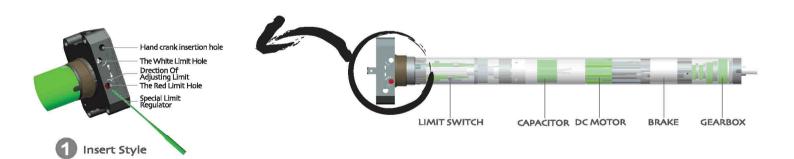


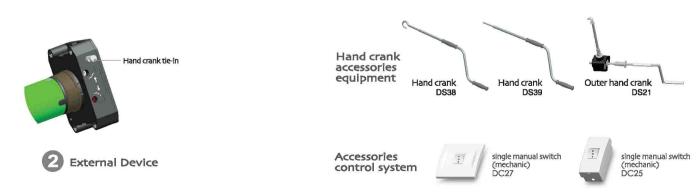
Version No.: A/00





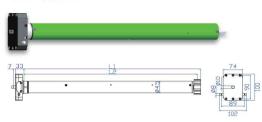
## Instruction Of The Motor







## DM45DM

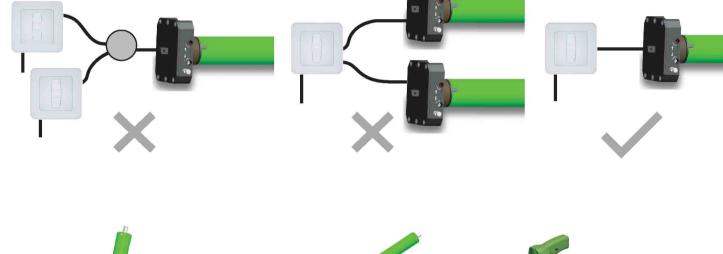


|               | Rate  | Rate  | Tub<br>Diar | Rate | Rate | Rat | Deg                 | May    | [1]     |
|---------------|-------|-------|-------------|------|------|-----|---------------------|--------|---------|
|               | (N.m) | (rpm) | (mm)        | (V)  | (W)  | (A) | (IP)                | (turn) | (mm)    |
| 12V           |       |       |             |      |      |     | Product Certificate |        | RoHS    |
| DM45DM- 20/14 | 20    | 14    | 45          | 12   | 52.8 | 4.4 | 44                  | 22     | 555/527 |
| DM45DM- 35/7  | 35    | 7     | 45          | 12   | 84   | 7   | 44                  | 22     | 555/527 |
| 24V           |       |       |             |      |      |     | Product Certificate |        | RoHS    |
| DM45DM- 20/14 | 20    | 14    | 45          | 24   | 50.9 | 2.2 | 44                  | 22     | 555/527 |
| DM45DM- 35/7  | 35    | 7     | 45          | 24   | 85   | 3.5 | 44                  | 22     | 555/527 |

DC motor is allowed to work for a longer time.

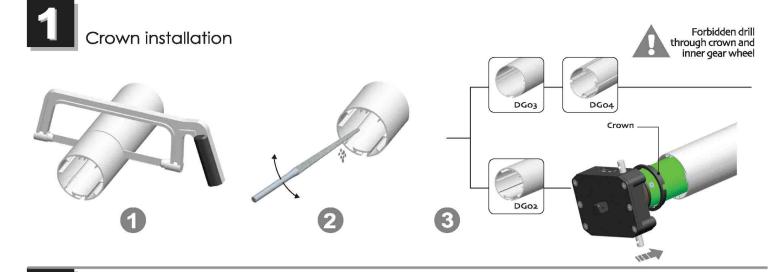




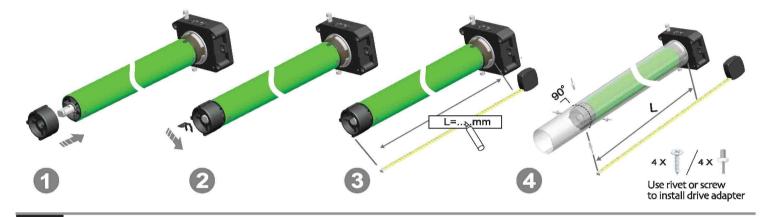




- 1 Standard DC motor can't use with remote control
- 2 12V battery is only for 12V 25mm series
- 3 DC motor is only use with DC switch, it can't use with normal switch



Drive adapter installation



Bracket installation A

